Kent Specialist Children's Services

Performance Management Report

October 2016

Produced By: SC SCS Management Information
Publication Date: 16 November 2016

Guidance Notes

POLARITY

H	The aim of this indicator is to achieve the highest number/percentage possible.
L	The aim of this indicator is to achieve the lowest number/percentage possible.
T	The aim of this indicator is to stay close to the target that has been set.

RAG RATINGS

R	A red rating indicates that the current performance is signficantly away from the target set.
A	An amber rating indicates that the current performance is close to the target set.
G	A green rating indicates that the current performance has met the target that has been set.
No RAG Rating	RAG ratings are not applied to indicators that have a denominator less than 5.

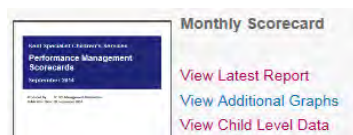## DIRECTION OF TRAVEL (DOT)

⬆	A green arrow indicates that performance has improved this month when compared to last month. Depending on the polarity of the indicator, an improvement in performance could either be a reduction or increase in numbers/percentage.
⮕	An amber arrow indicates that performance has remained the same as last month.
⬇	A red arrow indicates that performance has worsened this month when compared to last month. Depending on the polarity of the indicator, a worsening in performance could either be a reduction or increase in numbers/percentage.

KEY TO ABBREVIATIONS

Num	Numerator	CP	Child Protection
Denom	Denominator	CIC	Children in Care
R12M	Rolling 12 Months	BLA	Becoming Looked After
SS	Snapshot	SGO	Special Guardianship Order
C&F Assessments	Child and Family Assessments	UASC	Unaccompanied Asylum Seeking Children
CIN	Child in Need	QSW	Qualified Social Worker
PF	Private Fostering	CSWT	Childrens Social Work Teams
IHA	Initial Health Assessment	PEP	Personal Education Plan

PERFORMANCE INDICATOR GRAPHS AND CHILD LEVEL DATA

The latest graphs and Child level data are published on the SCS Performance Management website (see screenshot below)

KEY CHANGES MADE TO THE REPORT THIS MONTH

SMALL DENOMINATORS

Caution should be applied in the overinterpretation of the results for those performance measures which are calculated against low numbers. In order to highlight this, any denominators with a value between 1 and 9 have been highlighted in light blue. Any indicators that have a denominator that is less than 5 have no RAG rating applied to them.

ROLLING 12 MONTHS

The rolling 12 month period that is being used in this report is: 01/11/2015   to   31/10/2016

ADOPTION & SG TEAM, ADOLESCENT TEAMS AND CRU

Please note that these teams do not have an indivdual scorecard as their caseholding numbers are very small, however, the performance of the children associated with these teams is counted within the county and relevant area level pages

MANAGEMENT INFORMATION CONTACT DETAILS

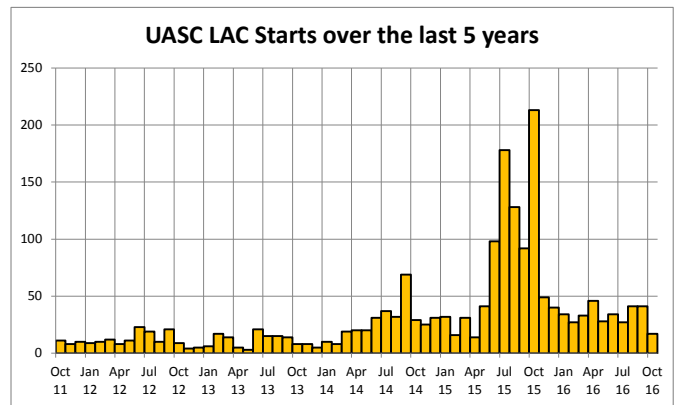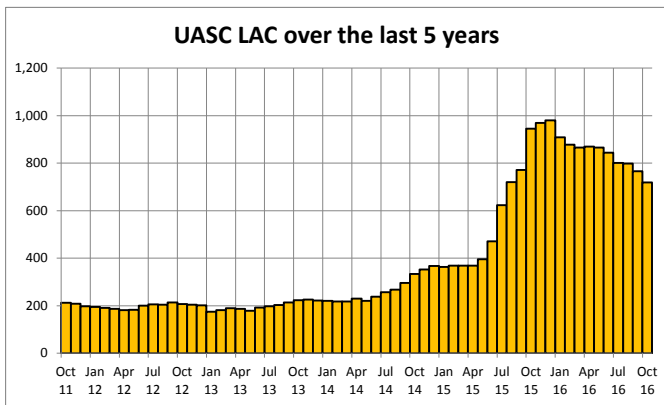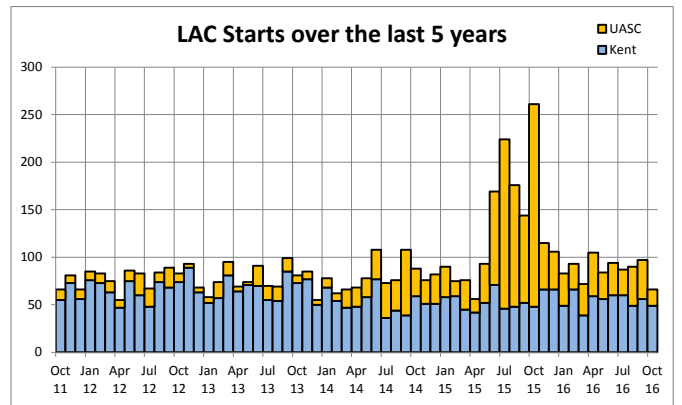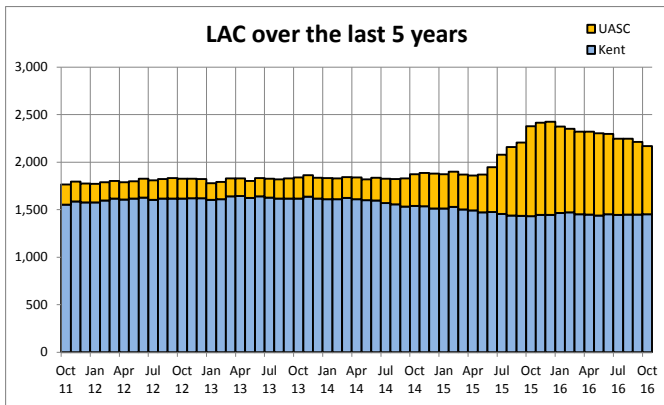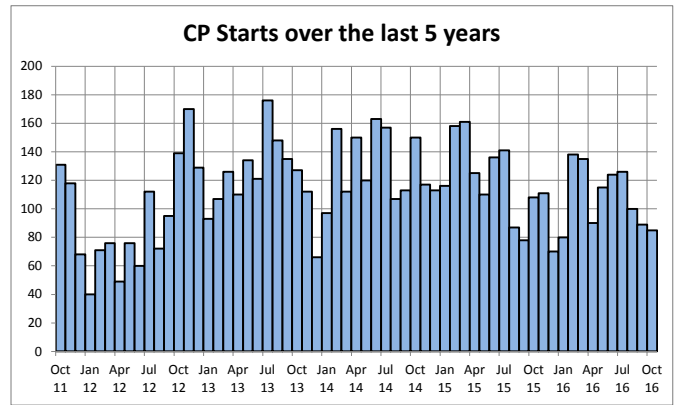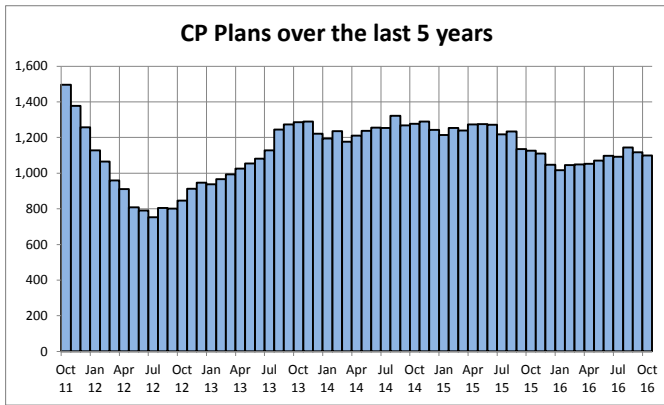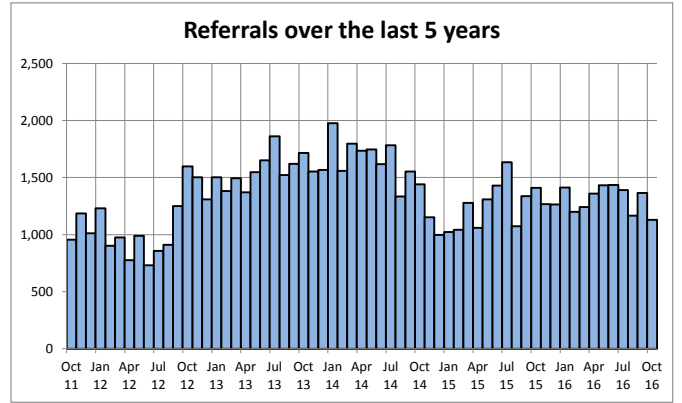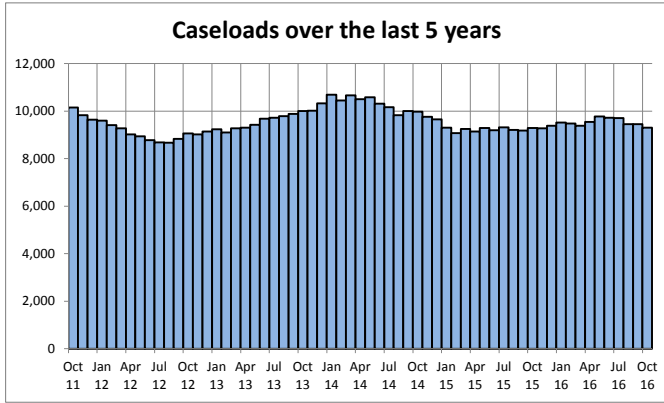|	
Maureen Robinson - 03000 417164	Celene Benjamin - 03000 417022
Chris Nunn - 03000 417145	Ian Valentine - 03000 417189
Paul Godden - 03000 417078	Vikky Best - 03000 415846

Produced by: Management Information Unit, KCC. 16/11/2016

SCS Activity

	Caseloads - This month	Caseloads - Last month	Caseloads - Change	Referrals in last month	CF Assessments in last month	CP Plans - This month	CP Plans - Last month	CP Plans - Change	CP Starts in last month	CP Ends in last month	Total LAC - This month	Total LAC - Last month	Total LAC - Change	UASC LAC - This month	UASC LAC - Last month	UASC LAC - Change	LAC Starts in last month	LAC Ends in last month	PF Cases - This month	PF Cases - Last month	PF Cases - Change
Kent	9304	9447	-143	1130	1285	1099	1118	-19	85	103	2169	2214	-45	718	766	-48	66	102	56	48	+8
North Kent	1204	1173	+31	232	249	180	184	-4	15	17	274	284	-10	71	74	-3	6	18	2	4	-2
East Kent	2256	2276	-20	368	384	361	369	-8	22	34	657	649	+8	85	87	-2	22	11	12	10	+2
South Kent	1780	1868	-88	231	342	338	337	+1	37	34	379	380	-1	68	67	+1	8	13	20	18	+2
West Kent	1186	1203	-17	230	240	206	212	-6	11	16	354	353	+1	90	92	-2	11	7	16	11	+5
Disability Service	1195	1202	-7	23	61	14	16	-2	0	2	99	99	0	0	0	0	2	2	0	0	0
Ashford CSWT	401	465	-64	68	110	95	116	-21	2	21	4	6	-2	0	0	0	0	0	6	5	+1
Canterbury CSWT	345	326	+19	113	70	65	75	-10	0	8	7	2	+5	0	0	0	9	0	9	8	+1
Dartford CSWT	224	204	+20	84	64	42	48	-6	3	3	0	2	-2	0	0	0	1	2	0	0	0
Dover CSWT	429	456	-27	82	115	117	120	-3	5	7	7	7	0	0	0	0	2	0	14	13	+1
Gravesham CSWT	418	397	+21	93	98	88	88	0	8	8	2	1	+1	0	0	0	1	0	0	0	0
Maidstone CSWT	354	348	+6	81	97	93	88	+5	0	2	7	1	+6	0	0	0	6	0	11	6	+5
Sevenoaks CSWT	222	232	-10	52	73	37	36	+1	3	2	4	8	-4	0	0	0	2	1	1	2	-1
Shepway CSWT	519	519	0	76	105	119	100	+19	29	5	2	5	-3	0	0	0	4	2	0	0	0
Swale CSWT	540	546	-6	117	123	98	101	-3	9	12	10	10	0	0	0	0	3	1	3	2	+1
Thanet Margate CSWT	369	363	+6	74	82	117	108	+9	11	3	11	10	+1	0	0	0	2	0	2	1	+1
Thanet Ramsgate CSWT	270	312	-42	60	93	56	61	-5	1	6	5	1	+4	0	0	0	5	1	4	4	0
The Weald CSWT	403	410	-7	145	131	96	94	+2	9	6	4	3	+1	0	0	0	4	1	5	5	0
North Kent CIC	307	307	0	0	5	13	12	+1	1	4	265	272	-7	71	74	-3	0	15	0	0	0
East Kent (Can/Swa) CIC	378	378	0	0	8	16	15	+1	0	5	349	347	+2	62	64	-2	0	4	0	0	0
East Kent (Tha) CIC	299	302	-3	1	4	9	9	0	1	0	266	268	-2	23	23	0	0	3	0	0	0
South Kent CIC	397	390	+7	0	6	7	1	+6	1	1	362	357	+5	68	67	+1	0	9	0	0	0
West Kent CIC	406	425	-19	0	6	17	30	-13	1	8	342	348	-6	90	92	-2	0	5	0	0	0
SUASC Service	433	477	-44	18	9	0	0	0	0	0	404	446	-42	404	446	-42	12	48	0	0	0
Disability EK	616	623	-7	11	36	10	11	-1	0	1	67	66	+1	0	0	0	2	1	0	0	0
Disability WK	579	579	0	12	25	4	5	-1	0	1	32	33	-1	0	0	0	0	1	0	0	0
Adoption & SG	108	108	0	10	0	0	0	0	0	0	2	3	-1	0	0	0	0	1	0	0	0
Care Leaver Service (18+)	1131	1130	+1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0

SCS Activity

County Level

Caseloads over the last 5 years

Referrals over the last 5 years

CP Plans over the last 5 years

CP Starts over the last 5 years

LAC over the last 5 years

LAC Starts over the last 5 years

UASC LAC over the last 5 years

UASC LAC Starts over the last 5 years

Scorecard - Kent

Oct 2016

ID	Indicators	Polarity	Data Period	Latest Result and RAG Status	Num	Denom	Target for 16/17	Result (1 month ago)	DoT	Result (1 year ago)	DoT	Short Term Performance: Rolling 3 months and RAG Status	
REFERRAL AND ASSESSMENTS													
1	% of referrals with a previous referral within 12 months	L	R12M	22.9% G	3592	15670	25.0%	22.5%	↓	23.0%	↑	24.1%	G
2	% of C&F Assessments that were carried out within 45 working days	H	R12M	90.3% G	15025	16641	90.0%	90.2%	↑	90.0%	↑	90.9%	G
3	Number of C&F Assessments in progress outside of timescale	L	SS	40 G	-	-	75	14	↓	44	↑	-	-
4	% of Children seen at C&F Assessment	H	R12M	98.3% G	15565	15833	98.0%	98.4%	↓	97.8%	↑	98.3%	G
CHILDREN IN NEED													
5	% of CIN with a CIN Plan in place	H	SS	91.2% G	2158	2367	90.0%	90.9%	↑	89.9%	↑	-	-
6	% of CIN who have been seen in the last 28 days	H	SS	86.0% G	1600	1860	80.0%	87.7%	↓	82.9%	↑	-	-
7	Numbers of Unallocated Cases	L	SS	4 A	-	-	0	3	↓	86	↑	-	-
PRIVATE FOSTERING													
8	% of PF visits held in timescale (Current PF Arrangements only)	H	SS	79.8% A	166	208	90.0%	79.9%	↓			-	-
MISSING CHILDREN													
9	% of Returner Interviews completed within 3 working days	H	R12M	71.7% R	1393	1943	90.0%	70.9%	↑	68.9%		68.9%	R
CHILD PROTECTION													
10	% of Current CP Plans lasting 18 months or more	L	SS	5.8% G	64	1099	10.0%	5.6%	↓	4.0%	↓	-	-
11	% of CP Visits held within timescale (Current CP only)	H	SS	90.3% G	19580	21688	90.0%	90.6%	↓	92.1%	↓	-	-
12	% of CP cases which were reviewed within required timescales	H	SS	99.9% G	826	827	98.0%	99.9%	↑	100.0%	↓	-	-
13	% of Children becoming CP for a second or subsequent time	T	R12M	21.5% A	271	1263	17.5%	21.8%	↑	19.8%	↓	19.0%	G
14	% of CP Plans lasting 2 years or more at the point of de-registration	L	R12M	2.4% G	31	1291	5.0%	2.4%	↓	2.7%	↑	3.4%	G
15	% of Children seen at Section 47 enquiry	H	R12M	98.6% G	4594	4661	98.0%	98.6%	↓	98.0%	↑	98.2%	G
16	% of ICPC's held within 15 working days of the S47 enquiry starting	H	R12M	84.9% G	1140	1342	80.0%	85.6%	↓	84.5%	↑	87.7%	G
CHILDREN IN CARE													
17	CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	13.8% R	299	2169	10.0%	13.4%	↓	10.4%	↓	-	-
18	CIC Placement Stability: % in same placement for last 2 years	H	SS	70.9% G	402	567	70.0%	71.3%	↓	72.3%	↓	-	-
19	% of CIC Foster Care in KCC Foster Care/Rel & Friends placements (exc UASC)	H	SS	86.3% G	1013	1174	85.0%	86.4%	↓	87.0%	↓	-	-
20	% of CIC placed within 20 miles from home (exc UASC)	H	SS	81.1% G	1131	1395	80.0%	80.5%	↑	81.1%	↓	-	-
21	% of Children who participated at CIC Reviews	H	R12M	95.7% G	5776	6033	95.0%	95.7%	↓	95.3%	↑	95.6%	G
22	% of CIC cases which were reviewed within required timescales	H	SS	98.0% G	2073	2115	98.0%	97.7%	↑	87.0%	↑	-	-
23	% of CIC cases where all Dental Checks were held within required timescale	H	SS	92.1% G	1647	1789	90.0%	93.7%	↓	88.5%	↑	-	-
24	% of CIC cases where all Health Assessments were held within required timescale	H	SS	88.9% A	1591	1789	90.0%	89.5%	↓	91.2%	↓	-	-
25	% of IHA referrals within 5 working days of becoming Looked After	H	R12M	73.5% R	585	796	90.0%	54.5%	↑	23.6%	↑	88.8%	A
26	% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	69.9% A	974	1393	80.0%	69.3%	↑	49.9%	↑	-	-
27	% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	54.9% A	583	1062	60.0%	54.4%	↑	54.9%	↓	-	-
ADOPTION													
28	% of cases adoption agreed as plan within 4mths, for those with an agency decision	H	R12M	70.2% A	73	104	75.0%	71.8%	↓	61.0%	↑	81.8%	G
29	Ave. no of days between bla and moving in with adoptive family (for children adopted)	L	R12M	361.6 G	30735	85	426.0	385.0	↑	515.1	↑	292.7	G
30	Ave. no of days between court authority to place a child and the decision on a match	L	R12M	144.2 A	11389	79	121.0	157.6	↑	204.3	↑	122.0	A
31	% of Children leaving care who were adopted (exc UASC)	H	R12M	13.5% G	85	628	13.0%	12.6%	↑	17.8%	↓	11.7%	A
CARE LEAVERS													
32	% of Care Leavers that Kent is in touch with	H	R12M	66.1% A	1095	1657	75.0%	65.8%	↑	59.5%	↑	68.8%	A
33	% of Care Leavers in Suitable Accommodation (of those we are in touch with)	H	R12M	92.2% G	1016	1102	90.0%	92.4%	↓	91.5%	↑	90.3%	G
34	% of Care Leavers in Education, Employment or Training (of those we are in touch with)	H	R12M	58.8% A	648	1102	65.0%	58.5%	↑	56.5%	↑	58.8%	A
35	% of Care Leavers with a Pathway Plan updated in the last 6 months	H	SS	90.8% G	976	1075	90.0%	87.1%	↑			-	-
QUALITY ASSURANCE													
36	% of Case File Audits completed	H	R12M	97.5% G	712	730	95.0%	98.6%	↓	97.8%	↓	92.9%	A
37	% of Case File Audits rated Good or outstanding	H	R12M	66.9% G	476	712	60.0%	65.4%	↑	55.2%	↑	75.0%	G
38	% of Case File Audits rated inadequate	L	R12M	2.1% A	15	712	0.0%	2.3%	↑	3.2%	↑	2.8%	A
39	% of CP Social Work Reports rated good or outstanding	H	R12M	63.4% A	1441	2272	75.0%	63.1%	↑	71.4%	↓	69.8%	A
40	% of CIC Care Plans rated good or outstanding	H	R12M	65.8% A	3857	5862	75.0%	64.9%	↑	60.1%	↑	69.9%	A
STAFFING													
41	% of caseholding posts filled by KCC Permanent QSW	H	SS	81.4% A	425.8	523.1	83.0%	80.7%	↑	75.7%	↑	-	-
42	% of caseholding posts filled by agency staff	L	SS	15.5% G	81.2	523.1	17.0%	15.9%	↑	19.6%	↑	-	-
43	Average Caseloads of social workers in CIC Teams	L	SS	15.6 A	1787	114.6	15.0	15.6	↑	16.0	↑	-	-
44	Average Caseloads of social workers in CSWTs	L	SS	18.8 A	4494	238.4	18.0	19.6	↑	19.4	↑	-	-
45	Average Caseloads of fostering social workers	L	SS	17.1 G	816	47.6	18.0	17.6	↑	19.6	↑	-	-

	GREEN	AMBER	RED
LATEST PERFORMANCE RAG RATING	26	16	3

Scorecard - Impact of UASC

Indicators	Polarity	Data Period	INCLUDING UASC				EXCLUDING UASC			Variance with UASC excluded
			Latest Result and RAG Status	Num	Denom	Target for 16/17	Latest Result and RAG Status	Num	Denom	
CHILDREN IN CARE - KENT										
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	13.8% R	299	2169	10.0%	13.2% R	192	1451	-0.6%
CIC Placement Stability: % in same placement for last 2 years	H	SS	70.9% G	402	567	70.0%	71.0% G	400	563	+0.1%
% of Children who participated at CIC Reviews	H	R12M	95.7% G	5776	6033	95.0%	97.8% G	3478	3555	+2.1%
% of CIC cases which were reviewed within required timescales	H	SS	98.0% G	2073	2115	98.0%	99.2% G	1399	1410	+1.2%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	92.1% G	1647	1789	90.0%	93.2% G	1102	1183	+1.1%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	88.9% A	1591	1789	90.0%	93.3% G	1104	1183	+4.4%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	73.5% R	585	796	90.0%	72.9% R	384	527	-0.6%
% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	69.9% A	974	1393	80.0%	76.0% A	815	1072	+6.1%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	54.9% A	583	1062	60.0%	55.3% A	523	945	+0.4%
CHILDREN IN CARE - NORTH KENT AREA										
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	15.3% R	42	274	10.0%	15.8% R	32	203	+0.4%
CIC Placement Stability: % in same placement for last 2 years	H	SS	64.9% R	50	77	70.0%	64.9% R	50	77	0.0%
% of Children who participated at CIC Reviews	H	R12M	97.2% G	694	714	95.0%	98.6% G	509	516	+1.4%
% of CIC cases which were reviewed within required timescales	H	SS	99.6% G	269	270	98.0%	99.5% G	198	199	-0.1%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	97.5% G	230	236	90.0%	97.1% G	165	170	-0.4%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	89.4% A	211	236	90.0%	94.7% G	161	170	+5.3%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	74.4% R	58	78	90.0%	75.3% R	58	77	+1.0%
% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	78.2% A	136	174	80.0%	78.7% A	118	150	+0.5%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	45.1% A	73	162	60.0%	47.4% A	63	133	+2.3%
CHILDREN IN CARE - EAST KENT AREA										
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	13.7% R	90	657	10.0%	13.1% R	75	572	-0.6%
CIC Placement Stability: % in same placement for last 2 years	H	SS	73.5% G	166	226	70.0%	74.0% G	165	223	+0.5%
% of Children who participated at CIC Reviews	H	R12M	96.3% G	1527	1585	95.0%	98.7% G	1330	1347	+2.4%
% of CIC cases which were reviewed within required timescales	H	SS	98.9% G	630	637	98.0%	99.1% G	547	552	+0.2%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	87.5% A	461	527	90.0%	89.5% A	402	449	+2.1%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	88.4% A	466	527	90.0%	91.3% G	410	449	+2.9%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	70.1% R	138	197	90.0%	70.1% R	138	197	0.0%
% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	63.7% R	284	446	80.0%	66.0% A	272	412	+2.3%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	57.8% A	237	410	60.0%	56.9% A	209	367	-0.9%
CHILDREN IN CARE - SOUTH KENT AREA										
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	16.4% R	62	379	10.0%	16.7% R	52	311	+0.4%
CIC Placement Stability: % in same placement for last 2 years	H	SS	69.2% A	72	104	70.0%	68.9% A	71	103	-0.3%
% of Children who participated at CIC Reviews	H	R12M	96.7% G	942	974	95.0%	96.6% G	777	804	-0.1%
% of CIC cases which were reviewed within required timescales	H	SS	99.2% G	371	374	98.0%	99.3% G	304	306	+0.1%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	96.8% G	303	313	90.0%	96.6% G	254	263	-0.2%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	94.9% G	297	313	90.0%	95.1% G	250	263	+0.2%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	78.2% R	115	147	90.0%	78.2% R	115	147	0.0%
% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	80.6% G	212	263	80.0%	81.3% G	187	230	+0.7%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	62.6% G	144	230	60.0%	63.6% G	126	198	+1.0%
CHILDREN IN CARE - WEST KENT AREA										
CIC Placement Stability: % with 3 or more placements in the last 12 months	L	SS	11.9% A	42	354	10.0%	11.0% A	29	264	-0.9%
CIC Placement Stability: % in same placement for last 2 years	H	SS	67.6% A	73	108	70.0%	67.6% A	73	108	0.0%
% of Children who participated at CIC Reviews	H	R12M	97.4% G	859	882	95.0%	97.8% G	623	637	+0.4%
% of CIC cases which were reviewed within required timescales	H	SS	99.1% G	341	344	98.0%	99.2% G	252	254	+0.1%
% of CIC cases where all Dental Checks were held within required timescale	H	SS	88.5% A	253	286	90.0%	92.3% G	193	209	+3.9%
% of CIC cases where all Health Assessments were held within required timescale	H	SS	88.5% A	253	286	90.0%	93.8% G	196	209	+5.3%
% of IHA referrals within 5 working days of becoming Looked After	H	R12M	73.6% R	67	91	90.0%	73.6% R	67	91	0.0%
% of CIC who have had a PEP updated in the last 6 months (ages 5-16)	H	SS	87.4% G	209	239	80.0%	89.5% G	179	200	+2.1%
% of CIC for 18 mths and allocated to the same worker for the last 12 mths	H	SS	40.3% R	75	186	60.0%	41.0% R	71	173	+0.7%
OTHER INDICATORS - KENT										
% of Care Leavers that Kent is in touch with	H	R12M	66.1% A	1095	1657	75.0%	74.0% A	623	842	+7.9%
% of Care Leavers in Suitable Accommodation (of those we are in touch with)	H	R12M	92.2% G	1016	1102	90.0%	90.7% G	564	622	-1.5%
% of Care Leavers in Education, Employment or Training (of those we are in touch with)	H	R12M	58.8% A	648	1102	65.0%	50.8% R	316	622	-8.0%
% of Care Leavers with a Pathway Plan updated in the last 6 months	H	SS	90.8% G	976	1075	90.0%	91.6% G	469	512	+0.8%
% of C&F Assessments that were carried out within 45 working days	H	R12M	90.3% G	15025	16641	90.0%	90.9% G	14519	15981	+0.6%
Numbers of Unallocated Cases	L	SS	4 A	-	-	0	4 A	-	-	0